



Land & Sea

Land & Sea Customer Survey

Please rate all questions on a scale of 1-10, 1 being very dissatisfied and 10 being very satisfied

1. How satisfied are you that we responded to you promptly and in a professional manner?

1	2	3	4	5	6	7	8	9	10
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2. How satisfied are you that we demonstrated a comprehensive understanding of the scope of work to perform?

1	2	3	4	5	6	7	8	9	10
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3. How satisfied were you that the work was completed in the agreed upon time frame?

1	2	3	4	5	6	7	8	9	10
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4. Are you satisfied that we took the time to understand and are following your safety policies and procedures?

1	2	3	4	5	6	7	8	9	10
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5. How satisfied are you that we identified the work area hazards?

1	2	3	4	5	6	7	8	9	10
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6. How satisfied are you the person/persons assigned to your work are knowledgeable and competent?

1	2	3	4	5	6	7	8	9	10
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7. How likely are you to recommend Land & Sea Instrumentation to a friend or colleague?

1	2	3	4	5	6	7	8	9	10
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This is an opportunity to let us know if there are other services you may want to discuss, general feedback, or to schedule a meeting.

8. Would you be interested in learning more about any of these service we offer? (Please check all that apply)

Calibration Services

Instrumentation Services Including: Installation, Commissioning, and Startup

Valve/PSV Maintenance, Repair and Testing Services

Hot Oil Flushing

Pressure Testing

9. Do you have any comments or ideas about how we could serve you better?

Name _____

Company _____

Email Address _____

Phone _____

Thank you!